



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent application of :
Eugene M. Pester, III :
Serial No. 09/478,078 : Group Art Unit 2642
Filing Date: January 5, 2000 : Examiner: Bing Q. Bui
For: Expert Call Analyzer and Next :
Generation Telephony Network :
Configuration System :

RESPONSE TO OFFICE ACTION

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

To the Commissioner for Patents:

Introductory Comments

This amendment is in response to the Office action dated November 6, 2002, and is being filed within the third month after the three-month shortened statutory period set forth in the Office action. Please charge the 37 CFR 1.17(a)(3) three-month extension fee of \$930, and any other fee due in connection with this response, and credit any overpayment, to Deposit Account 502435.

This response is submitted in revised format as permitted by AMENDMENTS IN A REVISED FORMAT NOW PERMITTED, signed January 31, 2003.

CERTIFICATE OF MAILING UNDER 37 CFR 1.8(a)

I hereby certify that this paper, along with any paper referred to as being attached or enclosed, is being deposited with the United States Postal Service on the date indicated below, with sufficient postage, as first class mail, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Signature Philip O. Post
Printed Name PHILIP O. POST
Date MAY 6, 2003

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